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Sabbath mode

In light of the increasing number of WiFi-enabled products on the market which offer remote operation, the International Safety Standard (IEC 60335-2-6) was updated to require oven manufacturers to ensure the heating grill elements switch off when the door is opened.

BSH is committed to the highest quality and safety standards, and the safety of our consumers is of utmost importance to us. Therefore we began implementing changes in May 2020 to ensure this additional safety measure was added to our appliances, as per the International Safety Standard.

However, with this change now being made, the Sabbath function no longer meets the necessary requirements. If the oven door is opened whilst in Sabbath function, all heating elements are now switched off until the door closes again. This means that our Bosch, NEFF and Siemens electronic ovens no longer meet the basic needs for use during the Sabbath and Yom Tov, as the status of the oven changes when the door is opened.

We understand the importance of following the Sabbath and would like to offer our sincere apologies. This change was made with safety at the forefront and we can only apologise that this has now compromised the Sabbath function.

We are working closely with the rabbinical team at FedTech, Federation Beis Din, London to identify a solution to this. We have set up a dedicated email address for any affected customers to contact. Please contact COG-sabbathenquiry@bshg.com if you have any further questions on this.